

## DCH Auriga Singapore

**We are Hiring!** We are expanding our healthcare division and is recruiting for a Patient Solutions Associate.

### About us

Auriga is an Asian-based integrated market management provider specialising in distribution of pharmaceutical, medical devices and FMCG products. We aim to connect the world's leading healthcare and life sciences companies to care providers and patients across Asia with a comprehensive range of responsible and effective market management solutions.

For over 50 years, we've helped our partners to bring essential pharmaceutical and life science offerings to Asia with ethical, integrity, partnership and transparency.

For more information about us, please visit <http://www.dchauriga.com>.

### The position: Patient Solutions Associate

#### **Responsibilities:**

- To provide technical capabilities combined with strategic insights in order to develop access solutions with cross-functional team.
- Assist in the design, implementation and management of Patient Solution Programs (PSP) including patient access, adherence and education.
- Responsible for the coordination of patient care and design workflows to address patient needs across therapeutic areas in both digital and face-to-face engagements.
- Develop PSP collaterals and communication materials for patients and healthcare providers.
- Participate in patient support groups and advocacy activities as well as conduct patient counselling, surveys, tele-consults when needed.
- Review and analyze data reporting from vendors to identify trends, issues to constantly improve program effectiveness.

#### **Knowledge, Skills and Experience**

- Degree in medical related fields such as Pharmacy, Nursing, Medicine, Life Sciences or individuals with relevant PSP experience.
- Able to strategize and manage multiple initiatives to drive better patient care.
- Good understanding of digital technology to create innovative, simple to use and effective PSP platforms.
- Able to do content writing, especially in medical/clinical content.
- Team-centric individual able to collaborate with internal stakeholders such as commercial, regulatory, distribution and other support functions.
- Strategic minded individual to support company in playing a pivotal role in forming an effective healthcare ecosystem.
- Experience in healthcare to understand patient journey and unmet needs will be a plus
- Candidates with no prior experience may be considered.

Expected start date: January 2021

Only shortlisted candidates will be notified.

Interested candidates, please email your CV with expected basic salary to [tracyong@dch-holdings.com](mailto:tracyong@dch-holdings.com)