













## How to order your medications from home?

Pharmacy of Usual Healthcare Institution Visited for Medical Follow-up	Modes of Ordering		
		<p><b>Health Hub</b></p> <p>Access via:  <a href="https://eservices.healthhub.sg/public/MedicationRefill/Startup">https://eservices.healthhub.sg/public/MedicationRefill/Startup</a></p> <p>OR</p>  <p>Download app from Google Play or App Store</p>	<p><b>Direct App</b></p> <p>Download from Google Play or App Store</p>
<p><b>National Health Group (NHG) Polyclinics</b></p> <ul style="list-style-type: none"> <li>• Ang Mo Kio</li> <li>• Geylang</li> <li>• Hougang</li> <li>• Toa Payoh</li> <li>• Woodlands</li> <li>• Yishun</li> </ul>	✓	<p><b>NHG Pharmacy</b></p> 	<p>General line: 6355 3000</p> <p>Website: <a href="http://www.pharmacy.nhg.com.sg/prescription">www.pharmacy.nhg.com.sg/prescription</a></p>
<p><b>National University Polyclinics (NUP)</b></p> <ul style="list-style-type: none"> <li>• Bukit Batok</li> <li>• Chua Chu Kang</li> <li>• Clementi</li> <li>• Jurong</li> <li>• Pioneer</li> <li>• Queenstown</li> </ul>	✓	<p><b>NHG Pharmacy</b></p> 	<p>General line: 6663 6847</p> <p>Website: <a href="http://www.pharmacy.nhg.com.sg/prescription">www.pharmacy.nhg.com.sg/prescription</a></p>

<b>SingHealth Polyclinics</b> <ul style="list-style-type: none"> <li>• Bedok</li> <li>• Bukit Merah</li> <li>• Marine Parade</li> <li>• Outram</li> <li>• Pasir Ris</li> <li>• Punggol</li> <li>• Sengkang</li> <li>• Tampines</li> </ul>	✓	<b>Health Buddy</b> 	General line: 6643 6969  Website: <a href="https://polyclinic.singhealth.com.sg/patient-care/our-services/Pages/PILBOX-and-MDS.aspx">https://polyclinic.singhealth.com.sg/patient-care/our-services/Pages/PILBOX-and-MDS.aspx</a>
<b>Admiralty Medical Centre (ADMC)</b>	✓	NA	Pharmacy line: 6807 8351
<b>Changi General Hospital (CGH)</b>	✓	<b>Health Buddy</b> 	Pharmacy line: <ul style="list-style-type: none"> <li>• Pharmacy @ MC: 6936 5104 / 5105</li> </ul> Website: <a href="https://form.gov.sg/#!/5e5bcd377fdb180011a9f6d4">https://form.gov.sg/#!/5e5bcd377fdb180011a9f6d4</a> or <a href="https://www.mypharmacy.com.sg/EPharmacy/Default.aspx">https://www.mypharmacy.com.sg/EPharmacy/Default.aspx</a>
<b>Institute of Mental Health (IMH)</b>	✓	NA	Pharmacy line: 6389 2077  Email: imhmedrequest@imh.com.sg
<b>Khoo Teck Puat Hospital (KTPH)</b>	✓	NA	Pharmacy line: 6602 2220
<b>KK Women's and Children's Hospital (KKH)</b>	✓	<b>Health Buddy</b> 	Pharmacy line: 6394 1500 /1501  Email: pharmacy.courier@kkh.com.sg  Website: <a href="https://www.kkh.com.sg/patient-care/medication-delivery-service">https://www.kkh.com.sg/patient-care/medication-delivery-service</a>
<b>National Cancer Centre Singapore (NCCS)</b>	✓	<b>Health Buddy</b> 	Pharmacy line: <ul style="list-style-type: none"> <li>• Outpatient: 6436 8091</li> <li>• Oncology: 6436 8139</li> </ul> Website: <a href="https://www.nccs.com.sg/about-us/our-services/pages/outpatient-pharmacy.aspx">https://www.nccs.com.sg/about-us/our-services/pages/outpatient-pharmacy.aspx</a>
<b>National Centre for Infectious Diseases (NCID)</b>	✓	NA	General line: 6256 6011

National Dental Centre Singapore (NDCS)	NA	<b>Health Buddy</b> 	General line: 6324 8802
National Heart Centre Singapore (NHCS)	✓	<b>Health Buddy</b> 	Pharmacy line: 6704 8032 Email: <a href="mailto:courier.pharmacy@nhcs.com.sg">courier.pharmacy@nhcs.com.sg</a> Website: <a href="https://www.nhcs.com.sg/patient-care/e-services/home-delivery-for-medications">https://www.nhcs.com.sg/patient-care/e-services/home-delivery-for-medications</a>
National Neuroscience Institute (NNI)	NA	<b>Health Buddy</b> 	General line: <ul style="list-style-type: none"> <li>• NNI @ TTSH campus: 6330 6363</li> <li>• NNI @ SGH campus: 6321 4377</li> </ul>
National Skin Centre (NSC)	NA	NA	Pharmacy line: 6350 8456 / 8655 Email: <a href="mailto:pharmacy@nsc.com.sg">pharmacy@nsc.com.sg</a> Website: <a href="http://www.nsc.com.sg/Patient-Guide/Clinics-and-Services/Services/Pharmacy-Services/Pages/Delivery-Services.asp">www.nsc.com.sg/Patient-Guide/Clinics-and-Services/Services/Pharmacy-Services/Pages/Delivery-Services.asp</a>
Ng Teng Fong General Hospital (NTFGH)	✓	NA	Pharmacy line: 6716 1020 Email: <a href="mailto:JHCampus_OutpatientPharmacy@nuhs.edu.sg">JHCampus_OutpatientPharmacy@nuhs.edu.sg</a> Website: <a href="http://www.ntfgh.com.sg/Patients_and_Visitors/Pre-order-Your-Balance-Medication.aspx">www.ntfgh.com.sg/Patients_and_Visitors/Pre-order-Your-Balance-Medication.aspx</a>
National University Hospital (NUH)	✓	<b>myMeds</b> 	Website: <a href="http://www.nuh.com.sg/medorder">www.nuh.com.sg/medorder</a>

Tan Tock Seng Hospital (TTSH)	✓	NA	Pharmacy line: 6357 2050 Website: <a href="http://bit.ly/TTSHPIllDeliver">http://bit.ly/TTSHPIllDeliver</a> or <a href="http://www.ttshpharmacydelivery.nhg.com.sg/">www.ttshpharmacydelivery.nhg.com.sg/</a>
Singapore General Hospital (SGH)	✓	Health Buddy 	Pharmacy line: 6326 6969 Email: medication.delivery.service@sgh.com.sg Website: <a href="http://www.sgh.com.sg/MedDelivery">www.sgh.com.sg/MedDelivery</a>
Sengkang General Hospital (SKH)	✓	Health Buddy 	Pharmacy line: 6930 2268 Email: refill.med@skh.com.sg Website: <a href="https://www.singhealth.com.sg/patient-care/patient-visitor-info/medicine-order-faqs">https://www.singhealth.com.sg/patient-care/patient-visitor-info/medicine-order-faqs</a>
Singapore National Eye Centre (SNEC)	✓	Health Buddy 	Pharmacy line: 6322 8880 / 6322 9348 Email: courier.service@snecc.com.sg Website: <a href="https://www.snecc.com.sg/patient-care/e-services/Pages/home-delivery-for-medications.aspx">https://www.snecc.com.sg/patient-care/e-services/Pages/home-delivery-for-medications.aspx</a>

#### General Eligibility for Home Delivery Services:

- Is an active patient of the healthcare institution with existing/scheduled follow-up visits.
- Have an existing prescription issued by the healthcare institution less than 1 year ago.
- Have uncollected, balance medicines issued by the healthcare institution.

#### Note:

1. Some institutions may require the original physical prescription to be kept at the pharmacy. If the original physical prescription is not at the pharmacy, please check with the pharmacy staff on the appropriate actions.
2. Most pharmacies only accept refilling of prescriptions with uncollected balance from your latest prescription for home delivery. If you are requesting for a top-up because your appointment has been postponed, please call the general enquiry line of your healthcare institution or the

**direct clinic line (if applicable) to get a doctor to top up the medications for you. This is because the pharmacy is unable to supply any medications beyond the original prescribed duration.**

- 3. Certain medications may not qualify for home delivery. Please check with your pharmacy on how to obtain them.**