30 CODMINS stranged and business

Pharma morphosis®

No. 1 Doctor Recommended

# STRATEGIC PLANNING for HARMACEUTICAL SALES & MARKETING



Conference Date Workshop Date Venue

: 27-28 July 2009 · 29 July 2009

: Grand Park City Hall, Singapore

### Understand the future. Which route will you take?

Transformation and growth through innovative marketing strategies and alternative approaches in sales and marketing

### LET THE PHYSICIAN WRITE THE PRESCRIPTION! ASK THEM HOW.



### ASIA

Anish Bafna, Country Manager, BAXTER HEALTHCARE, MALAYSIA

Jack Lee Tien-Foo, Country Manager, GLENMARK, MALAYSIA

Dr Bernardus Sidharta, Head of Marketing, PT.TAKEDA, INDONESIA

Himanshu Dave, Director - Sales & Marketing, ASTELLAS PHARMA, INDIA

Allan Marx Ancheta, Director of Sales Operations, Business Intelligence & **Development, MERCK SHARP & DOHME, PHILIPPINES** 

Alex Lacheta, Operations Director, INQPHARM, MALAYSIA

Dean Edwards, Vice President, Sales, Asia Pacific, IMS HEALTH, HONG KONG

Dr Zakiuddin Ahmed, Medical Director, MACTER PHARMACEUTICAL, PAKISTAN



### SINGAPORE

Dr Suchitra Kataria, Head, Business Development and In-Licensing **BAYER SCHERING PHARMA** 

Dr Parag Sheth, Vice President, Asia-Pacific, INDEGENE

Dr James Garner, Regional Medical Director for Asia, QUINTILES

Rudiger Papsch, Managing Director, GFK HEALTHCARE ASIA

Sharn Bedi, Managing Director, DDB HEALTH

Lisa Sullivan, Group Managing Director, IN VIVO COMMUNICATIONS

Dr Sebastien Boisseau, Senior Strategic Planner

MCCANN HEALTHCARE WORLDWIDE

Benjamin Gaw, Senior Associate, DREW & NAPIER LLC

#### NETWORK WITH BALANCED AND COMPLETE FORMULA



















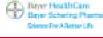












Unrivalled Networking Opportunities You Cannot Miss! >

## WHAT THE PRODUCT IS FOR

Strategic Planning for Pharmaceutical Sales & Marketing works to widen market share and improve on sales.

This drug is addictive.

This is only available on a prescription from your company.

#### PRODUCT DESCRIPTION

#### What it looks like:

It is a 2-day conference on sales and marketing, with a bonus pack of workshop on sales force training and learning.

#### **Ingredients:**

Strategic Planning for Pharmaceutical Sales & Marketing contains 500mg of pharma morphosis® as the active ingredient.

Pharma morphosis® is transformation in the industry brought about by medical, technological and social innovations.

#### It also contains:

- Product offerings and major trends country specific issues and strategies (India, Malaysia, Indonesia, Philippines, Hong Kong and Singapore)
- Developments and opportunities in Asia >
- > Pharmaceutical Outlook 2010 and beyond
- > Regulations and policies on advertising and marketing
- > Client demands in a changing environment
- > In-licensing procedures
- > Dealing with increasing patent expirations
- > Tools: Market segmentation and targeting of customers
- > Branding strategies for the future
- > Marketing Intelligence and Data analytics
- > Updates on: e-detailing and e-visits
- Marketing and sale force function excellence

#### Manufacturer/Distributor/Supplier:

Strategic Planning for Pharmaceutical Sales and Marketing is made/distributed/supplied in Singapore by Asia Business Forum.

ORGANISED BY:



SUPPORTING ORGANISATION:



OFFICIAL MEDIA PARTNERS







# STRATEGIC PLANNING FOR PHARMACEUTICAL SALES & MARKETING

DAY ONE • 27 JULY 2009 • MONDAY









#### 9:00 CHAIRPERSON'S OPENING REMARKS



Dean Edwards
Vice President, Sales, Asia Pacific
IMS HEALTH, HONG KONG



#### PHARMA MORPHOSIS®

THE CHANGING LANDSCAPE OF THE PHARMACEUTICAL INDUSTRY

#### 9:15: OVERVIEW OF THE PHARMACEUTICAL INDUSTRY IN ASIA

- Developments and opportunities in the region
- Pharmaceutical Outlook 2010 and beyond
- Ethical issues concerning the relationships between medical practitioners & the pharmaceutical industry
- Singapore as Asia's emerging pharmaceutical hub



Dr Suchitra Kataria

Head, Business Development and In-Licensing BAYER SCHERING PHARMA

# 10:00 FINDING DIRECTION IN TIMES OF CHANGE: IMPACT OF THE ECONOMIC CRISIS ON THE PHARMACEUTICAL INDUSTRY

- Global pharmaceutical market's significant flux and uncertain times. Going forward, pharmerging and early emerging markets that are critical to growth
- Current economic crisis far reaching impacts on the major economies in APAC
- APAC markets: Emerging as highly attractive options
- Certain markets to be reviewed in light of sensitivity to economic downturn
- Re-visiting strategies and reviewing aspirations across therapies, geographies and portfolio



Dean Edwards

Vice President, Sales, Asia Pacific IMS HEALTH, HONG KONG

#### 10:45 MORNING REFRESHMENT

# 11:15 UNDERSTANDING PHARMACEUTICAL REGULATIONS AND POLICIES ON ADVERTISING AND MARKETING OF PRESCRIPTION DRUGS IN SINGAPORE

- Knowing key legislation and guidelines
- Relevant principles for advertising and marketing
- Dispute resolution framework



Benjamin Gaw Senior Associate DREW & NAPIER LLC

# 12:00 EVOLVING THE PHARMA MODEL: REINVENTING SALES AND MARKETING IN ASIA

- Innnovating in sales "Customer as the boss"
- Marketing to the masses The challenge of access



Allan Marx Ancheta
Director of Sales Operations, Business
Intelligence & Development
MERCK SHARP & DOHME, PHILIPPINES



# PHARMA MORPHOSIS® INNOVATION ADOPTING NEW TECHNOLOGY

# 2:00 REVOLUTIONISING SALES AND MARKETING ROLES IN THE PHARMA INDUSTRY

- Discovering how key account management can add value to customer experience
- Closed loop marketing and improved key account management
- Establishing "direct-to-patient" marketing strategy
- Sales rep: A well-equipped consultant with value added tools
- Increasing role of PR in marketing roles



Anish Bafna

Country Manager Malaysia & Indonesia BAXTER HEALTHCARE, MALAYSIA

## 2:45 MEETING CLIENT DEMANDS IN A CHANGING PHARMACEUTICAL SALES MARKET ENVIRONMENT

- Clients, influencers, stakeholders and changing pharma landscape
- · Health is the new wealth
- Emergence of E-health and implications for client demands
- Data and digital implications to meet demand -Sales force effectiveness, research, engagement and influence, social media
- Future of healthcare marketing



**Sharn Bedi** *Managing Director* 

**DDB HEALTH SINGAPORE & SEA** 

#### 3:30 AFTERNOON REFRESHMENT

# 4:00 FACING THE CHALLANGES OF MARKETING AND SELLING PHARMACEUTICAL PRODUCTS AND WHAT CAN BE DONE TO COMBAT THEM

- Dealing with increasing patent expirations
- Best practice sharing on how to minimise impact on generic threat
- Efforts to provide greater value for money



Dr Bernardus Sidharta Head of Marketing PT.TAKEDA, INDONESIA

# 4:45 FORECASTING FOR PHARMACEUTICAL SALES & MARKETING: GOOD PRACTICES IN FORECASTING AND GOOD FORECASTING IN PRACTICE

- Forecasting Art, science or just a habit in the industry?
- The basics of forecasting you have to know
- Beyond the basics: Good practices in forecasting
- Back to real life in business: Good forecasting in practice



Rudiger Papsch
Managing Director
GFK HEALTHCARE ASIA

12:45 LUNCH 5:30 END OF DAY ONE

### STRATEGIC PLANNING FOR

## **PHARMACEUTICAL SALES & MARKETING**

DAY TWO • 28 JULY 2009 • TUESDAY



#### 9:00 **CHAIRPERSON'S OPENING REMARKS**



Dr James Garner Regional Medical Director for Asia QUINTILES



PHARMA MORPHOSIS® TRANSFORMATION UNDERSTANDING CLIENT TRENDS AND **BEHAVIOUR** 

#### **EMARKETING – AN EMPOWERING, ENGAGING AND EFFICIENT WAY** 9:10 OF MANAGING PHYSICIAN RELATIONSHIP

- Overview of eMarketing The paradigm shift
- What is a good eMarketing strategy?
- Understanding eCME
- What is Web 2.0?
- Role of social media in sales and marketina
- Role of mobile technology in pharma
- Physician relationship management



Dr Zakiuddin Ahmed **Medical Director** 

MACTER PHARMACEUTICAL, PAKISTAN

#### **ESTABLISHING AND MAINTAINING RELATIONSHIPS WITH** 9:45 **HEALTHCARE PROVIDERS AND PATIENTS**

- Multi approach methods that can be employed in fortifying field force efforts by using a variety of channels of communications with doctors
- Technology tools that can be employed to establish information based relationship with patients and improve patient compliance
- Tools to establish greater professional relationships and change physicians prescribing habits and supporting their medical educational needs



Dr Parag Sheth Vice President, Asia-Pacific **INDEGENE** 

10:20 MORNING REFRESHMENT



#### PHARMA MORPHOSIS® DEVELOPMENT **BUILDING AN EFFECTIVE SALES AND MARKETING MODEL**

#### 10:40 MARKETING HIGH-VALUE SPECIALIST PRODUCTS IN ASIA

- Specialist products versus 'mass-market' products
- Registering specialist products in Asia
- Clinician and patient perspectives regarding highvalue medication
- Reimbursement and pricing



Dr James Garner Regional Medical Director for Asia QUINTILES

#### USING FOCUSED MARKET INTELLIGENCE TO DEVELOP POWERFUL 11:15 **BRAND STRATEGIES**



- Pharma market intelligence to improve sales productivity
- Building brand strategy



Dr Sebastien Boisseau Senior Strategic Planner MCCANN HEALTHCARE WORLDWIDE

#### **DEVELOPING EFFECTIVE EDUCATIONAL COMMUNICATION** 11:50 STRATEGIES TO MAXIMISE RETURNS ON YOUR MARKETING

- What educational strategies should one consider for maximising marketing returns?
- How can medical education be best utilised in the pre and post launch phases?

- What are the key strategies for KOL advocacy both pre and post product launch?
- What tools are there for identifying which is the best strategy to use when?



Lisa Sullivan

Group Manaaina Director IN VIVO COMMUNICATIONS

12:25 LUNCH

#### 1:55 LEVERAGING ON BEST PRACTICES IN INNOVATIVE PROCEDURES FOR SALES AND MARKETING EFFORTS

- Outlining the benefits of outsourcing sales functions
- Engaging in joint venture relationships as a win-win situation
- Exploring on in-licensing procedures to compensate for decreases in R&D production
- Trends in clinical trials: Strategies to enhance clinical trial design
- Innovations & updates on software to equip the sales force



Jack Lee Tien-Foo Country Manager GLENMARK, MALAYSIA

#### 2:30 ALIGNING SALES AND MARKETING STRATEGY: FROM CLASSROOM **TO SIDEWALK**

- Promoting branded pharmaceuticals is increasingly difficult
- Current drivers of sales force effectiveness evolution Why traditional models no longer work
- The needs to align sales and marketing strategy and implementation
- Establishing a strategy model that is both efficient and effective
- Key success factors driving sales & marketing strategy alignment
- Measuring success



Alex Lacheta Operations Director INQPHARM, MALAYSIA

3:05 AFTERNOON REFRESHMENT

4:15

**DISCUSSION** 

PANEL

#### PHARMA MORPHOSIS® FORECAST **GAINING A COMPETITIVE EDGE**

#### 3:40 MOTIVATING AND KEEPING SALES TALENTS

- Sales talents a vital link for a pharmaceutical business
- The changing profile of sales talents; understanding the N-Gen sales talents
- Talent Relationship Management (TRM) for connecting, engaging, motivating and retaining N-Gen sales talent



Himanshu Dave

Director - Sales & Marketing ASTELLAS PHARMA, INDIA

#### SALES PERFORMANCE VIS-À-VIS FINANCIAL CRISIS; MOVING THE **BUSINESS FORWARD**

- Applying a dynamic CRM and examining different CRM
- Having consistent sales methodology
- Highlighting of concepts & tools that are easy to integrate
- Keeping sales force morale high to drive sales
- How pharma fit into future structure of health sector
- Taking advantages of the opportunities presented by Asia's diversity

Moderator:

Dr James Garner, Quintiles

Himanshu Dave, Astellas Pharma Dr Bernardus Sidharta, **PT.Takeda** Anish Bafna, **Baxter Healthcare** Allan Marx Ancheta, Merck Sharp & Dohme Jack Lee Tien-Foo, Glenmark

**END OF CONFERENCE** 

5:00

#### **ABOUT WORKSHOP LEADER:**



Dr Paraa Sheth Vice President, Asia-Pacific INDEGENE SINGAPORE

Dr Paraa has more than fifteen vears of strategic thinking, leadership and operational experience across various countries, functions and positions. He started his career as a family physician and then moved to the pharmaceutical industry where he worked in areas like marketing, sales, sales force excellence and medical education. He has a rich and diverse therapeutic and specialty experience. He has conducted workshops for pharmaceutical and medical professionals and has held honorary positions in medical associations. Indegene is global leader, providing services to pharmaceutical companies and medical institutions and offers services in areas of - medical education, sales force excellence, competitive intelligence and medical writing. Indegene combines its core strength of medical knowledge and insights with cutting edge technology to offer innovative tools and services to pharmaceutical companies across the world.



#### CHANGING PARADIGMS IN SALES FORCE TRAINING AND LEARNING

#### **WORKSHOP OUTLINES AND OBJECTIVES:**

The workshop is a single point access to learning and development needs of pharmaceutical sales force. This shall explain the transition from being learner role focused to being market and physician focused. It shall provide user experience that is relevant and mapped to pharma enterprise and its training needs, leveraging different mediums to deliver the training message and managing delivery of assessments and report individual learner feedback.

Things to learn from the workshop:

- Key attributes of an interactive, online learning platform
- How it can be successfully implemented?
- What are the metrics to track the effectiveness of such a programme?



### TRANSITIONING PHARMACEUTICAL SALES AND MARKETING TO ALTERNATE CHANNELS FOR PRODUCTS NEARING THE END OF THEIR **PATENT LIFE**

#### **WORKSHOP OUTLINES AND OBJECTIVES:**

Rules of the game are changing very rapidly. Economics, legislation and market evolutions are pressuring the pharmaceutical industry to rethink its approach to sales and marketing. As companies seek ways to improve their bottom lines, pressure is on to reduce sales force. Maintaining Share of Voice (SoV) for mature brands is a potentially rewarding exercise since its results have a direct impact on bottom line. Alternative Sales and Marketing Channels using both online promotion/education and virtual detailing/education can help increase SoV in a cost effective manner. A prudent metric-based approach is recommended for transitioning a mature brand from a 100% on-theground sales model to a 100% non-sales rep model.

Things to learn from the workshop:

- Key attributes of an alternate sales model
- What are the metrics to track the effectiveness of an alternate channel?
- How it can be successfully implemented?
- · When is it ok to reduce the frequency of sales rep visits?

SCHEDULE: REGISTRATION STARTS AT 8:30AM. WORKSHOP SESSION COMMENCES AT 9:00AM WITH HALF-HOUR MID-MORNING BREAK AND ENDS AT 12:30PM.

### **SPEAKER PROFILES:**

Business Development and In-Licensing BAYER SCHERING PHARMA

Dr Suchitra is an innovation and entrepreneurial global leader with more than 13 years of multicultural, multifunctional experience in organisations spanning across branding, communication, business development, new media and in-licensing. He is a seasoned professional with diverse experience of working in large matrix organisations, handling global, regional and country led initiatives as well as in start-ups operations. His areas of specialty include: In-licensing, Business Development, Digital Marketing, E Learning, Brand consulting and communications, Medical writing. He was Vice President at Indegene FarEast Pte Ltd , Director - Intra Med at Sudler & Hennessey and Associate Account Director at Contract Advertising India Ltd.

## Dean Edwards, Vice President, Sales, Asia Pacific IMS HEALTH, HONG KONG

Dean is VP Sales, Asia Pacific, responsible for sales, business development and client relationships for the IMS Health portfolio, from Pakistan across to Korea and down to New Zealand. Previously he was Practice Leader, Performance Management in Asia-Pacific. Mr. Edwards has been in Asia for 13 years and previously headed AMI Healthcare/Isis Research (Synovate) in Asia Pacific. Prior to relocating to Asia, he worked on the market research vendor side in Europe and for MSD and Janssen-Cilag on the client side, in Sales, Market Research and Marketing. Mr. Edwards has a BSc. (Hons.) degree in Medicinal and Pharmaceutical Chemistry from Loughborough University in the UK.

#### Allan Marx Ancheta, CPA MBA Director of Sales Operations, Business Intelligence &

#### MERCK SHARP & DOHME, PHILIPPINES

At Merck, Allan ensures sales systems and processes to achieve sales objectives and to optimise efficiency and effectiveness of sales team. He is an expert on business development & access, marketing, SFE, training, consulting, launch & brand management, statistics & forecasting, finance, alliance management, and negotiation. As a professional, he has traveled and worked in the Philippines, Indonesia, Malaysia, Thailand, Vietnam, Singapore and Pakistan. Prior to Merck, he has worked for IMS Health, Johnson & Johnson, AstraZeneca Pharmaceuticals. Vita Health Laboratories and United Laboratories. In 2007, Allan was the President of the Marketing Executives of the Pharmaceutical and HealthCare Industry Philippines. He graduated with distinction from the Asian Institute of Management and the University of the Philippines.

### Anish Bafna, Country Manager Malaysia & Indonesia BAXTER HEALTHCARE, MALAYSIA

Anish Joined Baxter Healthcare (M) Sdn Bhd in April, 2006 as Country Manager for Malaysia reporting to South East Asia Director. In May 2008 he was entrusted with additional responsibility of Indonesia and other exports. He has 15 years of operational and business experiences in the pharmaceutical and healthcare services sector in India and South East Asia. Prior to joining Baxter, Anish was Country Manager for Mega Life

Sciences, focusing on brand building and market penetration in Indonesia. Anish holds a Masters degree in business management from institute of Management Development & Research (IMDR), Pune, India and a graduate degree in Science from University of Gujarat, India.

#### Rudiger Papsch, Managing Director

GFK HEALTHCARE ASIA

Rudiger has over 10 years experience in the areas of medical marketing research and management consulting. After joining GfK in 2003 Rudiger has held various positions for the international client business of GfK HealthCare in Germany. He was appointed Managing Director of GfK HealthCare Asia in 2007, spearheading and managing the team for GfK HealthCare in Asia. Before joining GfK HealthCare in 2003, Rudiger was an Analyst & Internal Consultant to several consultancies and esearch organisations in the marketing research and consulting industry in Europe. Papsch is currently writing his PhD thesis at the Institute of Public Health Management, University of Erlangen-Nürnberg, Germany.

Sharn Bedi, Managing Director
DDB HEALTH SINGAPORE & SEA
Sharn started her career with Toyota Motor Corporation Australia,
as a National Market Planner. The switch to Healthcare was over ten years ago - working for the family orthopedic healthcare business. Post completion of her MBA from Monash University, Australia, she ventured into pharmaceutical sales and marketing for products under Pfizer and Sanofi Aventis. After moving to Singapore more than 4 years ago, Sharn worked as an Advertising Sales Manager for various health-care magazine titles. Since joining DDB Health, Sharn has worked on local and regional initiatives with Novo Nordisk, Abbott, Merck Sharp & Dohme, Pfizer, Bristol Myer Squibb, LifeScan, Johnson & Johnson Consumer and Medical

### Dr Bernardus Sidharta, *Head of Marketing* **PT.TAKEDA, INDONESIA**

Through Dr. Bernard's leadership of the marketing department at Takeda, the company has achieved double digit growth for two Takeda, the company has achieved double digit growth for two years straight. As a professional Sales and Marketing Senior Manager, he uses strategic analysis to create a marketing plan to be implemented by the Sales Force team. With more than 11 years in Pharmaceutical/Healthcare industry, he has served as Group Product Manager at PT. Aventils Pharma, Senior Product Manager cardiovascular at PT.Novartis, Product Manager cardiovascular at PT.Novartis, Product Manager cardiovascular at PT.AstraZeneca and Mundipharma (C. Indopacine, Econ. 1909, 2000). be wided as a Medical AG – Indonesia. From 1998-2000, he worked as a Medical Professional at one of the government hospitals in North Sulawesi. He completed his Medical Doctor Degree with honors from AtmaJaya Catholic University, Jakarta in 1998.

#### Dr James Garner, Regional Medical Director for Asia QUINTILES

Prior to joining Quintiles, Dr James was Vice President of Clinical and Medical Affairs with Progen Pharmaceuticals, a NASDAQ-listed, oncology-focused Australian biotechnology company. He previously worked in a regional medical marketing role with Biogen Idec, and as a corporate strategy consultant

with Bain & Company. He completed his medical studies at St Mary's Hospital Medical School in London, and also holds an MBA from the University of Queensland, Australia, together with a Graduate Certificate in Applied Finance and Investment from the Financial Services Institute of Australasia. In 2008, he was named a 'Young Executive of the Year' by the Australian Financial Review's BOSS magazine.

#### Dr. Sebastien Boisseau, Senior Strategic Planner

No Seabster bottsead, Sentin stagety, Frainties McCANN HEALTHCARE WORLDWIDE
After few years working in hospitals and a pharmaceutical company in France, Sebastien moved to Singapore in 2002, working for two global strategic consulting firms to support their Life Sciences division in market research, business development and strategy in Asia Pacific. In 2007, Sebastien joined McCann Healthcare Worldwide where he is involved in strategic planning for key pharmaceutical clients in Singapore. His job is to derive inspiring customer and brand insights and capture them in focused communication strategies. Sebastien has a Ph.D. in pharmacology from the Faculty of Pharmacy in Tours (France) and a specialised masters' in management and marketing for the pharmaceutical industry from the ESCP-EAP Business School

# Lisa Sullivan, *Group Managing Director*IN VIVO COMMUNICATIONS A veteran of the global pharmaceutical and medical

communications industry, Lisa is the founder and Group Managing Director of In Vivo Communications, an international medical communications agency founded in 1996. With more than 30 years of direct industry experience, Lisa has fostered

and galvanised her reputation as a senior executive with proven leadership credentials and strategic insight. A graduate of Charles Sturt University in Bathurst, Australia, Lisa is also an accredited provider for QA & CPD to the Royal Australian College of General Practitioners. She brings to the table an articulate knowledge base in medicine, healthcare, adult learning and publishing, in addition to a well-developed understanding of

#### INQPHARM BIOTECH'S GLOBAL OPERATIONS, MALAYSIA

Alex has over 20 years experience in Pharmaceutical and Nutraceutical sales and marketing in Europe, the Middle East, Africa and Asia Pacific. He spent the past 13 years in South East Asia. Alex, a German citizen, is currently Director for InQpharm Biotech's Global Operations. As Operations Director, he also leads InOpharm's Business Development and Sales Teams. Prior to this position, Alex was in charge of Regional Sales Productivity and Field Force Effectiveness for Abbott Laboratories Pacific, Asia and Africa and Novartis Asia-Pacific. Between 2001 and 2004, Alex led Novartis India's Primary Care Business Unit and India Sales Training Organisation.

### Himanshu Dave, *Director - Sales & Marketing* **ASTELLAS PHARMA, INDIA**

international markets.

Himanshu has 17 years of results-proven management experience in marketing & sales leadership positions, 7 years of project management experience in setting-up new business

with specialisation in Biotech operations, 6 years of team management and channel management and a year experience of pharmaceutical manufacturing. He is a Life Member of Indian Pharmaceutical Association, a Registered Pharmacist at Maharashtra State Pharmacy Council and a Member of Task Force Committee at Organization of Pharmaceutical Products of India. He completed General Management Programme at the Indian Institute of Management Bangalore, Masters of Marketing Management and Bachelor of Pharmaceutical Sciences at the University of Mumbai.

#### Jack Lee Tien-Foo, MBA Strathclyde, B.Pharm. (Hons)

### Country Manager GLENMARK, MALAYSIA

a pharmaceutical industry insider who has risen through the ranks during a15-year career. Starting as a Sales Representative at Emerging Pacific and Biomarketing Services, he has gathered extensive sales and marketing experiences in Singapore and Malaysia before moving on into General Management in Glenmark Pharma Malaysia. His most recent responsibility included managing the marketing function of UCB Pharma Malaysia and sales & marketing function of UCB Pharma Singapore. His brand management experience includes multiple product and therapy areas such as Ticlide, Epilim®, Plavix®, Aprovel®, Zytrce\*, Keppra® but notably the launch of Plavix® and relaunch of Approvel® in Singapore & Malaysia.

#### DREW & NAPIER LLC

Benjamin has regularly advised numerous biotechnology, health and pharmaceutical companies on regulatory and contractual issues in Singapore, including advising on clinical trial agreements, research and development agreements, manufacturing and supply agreements and distribution agreements. Benjamin is the author of Singapore Law Review's article - "Legislating the Fruits of Biotechnology: Suggestions for Regulating Bio-engineered Food". He is also a co-contributor to the Atkin's Court Forms – Singapore, Insolvency (Chapter XLIV), Lexis Nexis, 2007 Ed, to an article in the Singapore Biotech Guide 2007/2008, and to the Singapore chapter of "Global Pharmacovigilance Laws & Regulations: The Essential

### Dr Zakiuddin Ahmed, Medical Director MACTER PHARMARCEUTICAL, PAKISTAN

As an eHealth & eMarketing strategist, Dr. Zakluddin has developed, in the last 15 years, a number of innovative healthcare solutions in Pakistan. Since 2004, he has been leading eMarketing initiatives and projects at Macter Pharma. Also, at present, he is the Chief Operating Officer of Smart Health Care, the Director at UNICOM Pvt Ltd. and the Chief Executive Officer of eHealth Services. eHealth is the first company in Pakistan to develop & market telemedicine solutions, softv and hardware, to offer videoconferencing studios and the first to launch a Medical Call Center in the country. Dr. Zaki has also organised many teleconferences and eHealth exhibitions and is

himself an active speaker at many international conferences

Name of Patient: MARKETING AND SALES FORCE Age: Sex: M/F

Address : Grand Park City Hall, Singapore Date : 27-28 July 2009



Despite the dismal economic outlook for 2009, pharmaceutical companies are forecast to generate sales between 2007 and 2012. However, the pharmaceutical industry is still facing a tough road ahead in the future marketplace. Pharmaceuticals should bring about a significant transformation in their organisations to realise what lies ahead.

Multinational pharmaceutical companies are increasingly looking to Asia to drive sales growth. But success in Asia will depend upon the ability of marketers to navigate the local environment with globally developed products.

Development of meaningful, cohesive and alternative sales and marketing strategies is vital for product success. Regional and local market approaches are needed in an increasingly complex and dynamic marketplace to achieve results.

Name of Drug: STRATEGIC PLANNING FOR PHARMACEUTICAL SALES & MARKETING

Generic name: Pharma morphosis®

Dosage : 8 hot issues x 2 days before bedtime

Plus 1/2-day workshop before meals

In support of the pharmaceutical industry, the *Asia Business Forum*'s 2-day Conference will gather experts and gurus of the industry to open opportunities for more markets in Asia. It shall create more awareness on the evolution of roles of the sales and marketing force. Best practices, techniques and strategies by the top pharma executives in the region shall equip every participant in facing the future marketplace.

If you have any concerns about taking this medicine, contact: (65) 6536 8676 or Fax (65) 6536 4356 or Email to iza.jumri@abf.com.sg

There are no known side effects.

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TIN:	

## This has been proven to significantly reduce sales problems and marketing issues. Recommended conference for compelling indications:

Compelling indications	16 hottest issues	16 speakers from all over Asia	15 hours of learning and sharing	3-day networking with gurus and peers	8-hour extensive workshop
Increasing public pressure	<b>✓</b>	<b>V</b>	<b>✓</b>	<b>✓</b>	~
Tightening budgets	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>	~
Increasing patent expirations	•	~	<b>~</b>	~	~
Restricted physician access	<b>v</b>	~	•	•	~
Tighter regulatory constraints	<b>/</b>	~	<b>/</b>	~	~
Pressure to find more efficient communication channels	V	~	•	•	V
Increasing payer pressure	~	~	~	•	<b>~</b>
Potential prescribing barriers	~	~	<b>~</b>	<b>✓</b>	<b>/</b>
Legal restrictions	~	V	~	V	V



Give your company the key essentials it needs with the #1 industry-recommended conference:

#### 5 Essential nutrients:

#### Pharma morphosis® - TRANSFORMATION

Understand client trends and behaviour and navigate the local environment with globally developed products.

#### Pharma morphosis® - INNOVATION

Learn to create a good brand.

#### Pharma morphosis® - DEVELOPMENT

Build an effective sales and marketing model.

#### Pharma morphosis® - EFFECTIVENESS

Discover new sources of revenue and new selling methods.

#### Pharma morphosis® - FORECAST

Gain competitive edge to keep you ahead of the competition.

Conference is complete, balanced and formulated with interactive combinations of nutrients to do more. It is charged with higher levels of energy-activating topics that can help your team find more energy. It helps you cope with stress and helps protect against sales damage and support natural repair of pitfalls.

#### Highly recommended for:

#### Vice President, Directors, Heads, General Managers, Senior Managers of:

- Marketing Sales Sales Operations Product Management
- Business Development Key Account Customer Relationship Management from Pharmaceutical Companies & Pharmaceutical Distributors

### REGISTRATION FORM

# STRATEGIC PLANNING FOR PHARMACEUTICAL SALES & MARKETING CONFERENCE (27-28 JULY 2009) & 1/2-DAY WORKSHOP (29 JULY 2009)

Grand Park City Hall, Singapore

(Please photocopy for more delegates)
Please tick ( v) your choice session(s)  2-Day Conference + ½-Day Workshop [ July 27-29, 2009 ]  2-Day Conference only [ July 27-28, 2009 ]  ½-Day Workshop [ July 29, 2009 ]
I am unable to attend but please put me on your mailing list I am interested in Sponsorship/Exhibition Opportunities
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Name:(Dr/Mr/Mrs/Ms):
Approving Manager:  Job Title:  Email:  Company:  Address:
Tel:Fax:
CONFERENCE VENUE AND ACCOMMODATION INFORMATION

#### **Grand Park City Hall, Singapore**

10 Coleman Street, Singapore 179809

Tel: (65) 6336 3456 Fax: (65) 6339 9311

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## **5 EASY WAYS TO REGISTER**



Telephone: (65) 6536 8676 or (65) 6536 8437



Fax: complete and send this registration form to: **(65) 6536 4356** 



Mail: this completed form together with payment to:
Asia Business Forum (Singapore) Pte Ltd
3 Raffles Place #08-01 Singapore 048617



Email: iza.jumri@abf.com.sg kathleen.chan@abf.com.sg



WEB: http://www.abf-asia.com

Your investment for attending this Conference is:

	Regular Fee	Early Bird Fee (If Payment & registration are received by 26 June 2009)	Super Early Bird Fee (If Payment & registration are received by 27 May 2009)
Conference Only	S\$2,795 + 7% GST*	S\$2,595 + 7% GST*	S\$2,395 + 7% GST*
Workshop Only	S\$ 895 + 7% GST*	S\$ 895 + 7% GST*	S\$ 895 + 7% GST*
Conference + Workshop	S\$3,590 + 7% GST*	S\$3,390 + 7% GST*	S\$3,190 + 7% GST*

 $Note: {\it *GST is only applicable to Delegates from Singapore}.$ 

The fee includes lunch, refreshments and conference documentation.

**Group Discount:** Enjoy a group discount of **10% for 3 or more delegates** registered at the same time from the same organisation and of the same billing source.

Please cross cheque or bank draft made payable to ASIA

#### **METHODS OF PAYMENT**

payment together with this registration to <b>3 Raffles Place</b> , <b>#08-01</b> , <b>Singapore 048617</b> . Enclosed is our cheque/draft for S\$
Overseas delegates may pay by telegraphic transfer into the account of Asia Business Forum (Singapore) Pte Ltd which is: Account No. 147-070312-001, The Hongkong and Shanghai Banking Corporation Limited, 21 Collyer Quay, #01-01 HSBC Building, Singapore 049320. Please quote our reference no. 1995S and your Company's name in your payment instructions.
Payment by credit card: To make payment by credit card,

**Important Notice:** Payments are required with registration and must be received prior to the Conference to guarantee your place. Walk-in delegates will only be admitted on the basis of space availability at the Conference and with immediate full payment.

please call our customer service hotline at (65) 6536 4356

#### **CANCELLATIONS AND TRANSFERS**

If you are unable to attend, a substitute delegate is welcomed at no extra charge. Please provide the name and the title of the substitute delegate at least 2 working days prior to the Conference. A refund less \$\$300 administration charge will be made for cancellation received in writing on or before **7 July 2009**. Regrettably, no refund can be made for cancellation received after this date. A complete set of documentation will however be sent to you.

The organiser reserves the right to make any amendments and/or changes to the programme, venue, speaker replacements and/or topics if warranted by circumstances beyond its control.