

## **VACANCY: MEDICAL SERVICES ASSOCIATE**

### **Description:**

Large, multi-national pharmaceutical company seeks qualified candidates for Medical Services Associate position. The challenging opportunity is for a results-oriented professional who can contribute to the Medical Services (medical information and pharmacovigilance) team within Singapore, as a hub for other affiliates within the Asia-Pacific region. In this role, the successful candidate will provide superior product advice and assistance to all internal and external clients for both ethical and OTC products.

The successful candidate will be self-motivated with excellent organisational and communication skills. A key focus of this role is your ability to analyse, interpret, and communicate technical data.

### **Responsibilities:**

- Utilising medical information skills to provide high quality information on company products.
- Regulatory reporting of adverse events.
- Providing a high standard of customer service to internal and external customers.
- Analysis, interpretation, and communication of technical data.
- Conducting medical literature searches and review for the development of standard responses.

### **Ideal Candidates Will Possess:**

- A tertiary qualification in pharmacy, biomedical science, or a related discipline
- Demonstrated experience in the provision of a pharmacovigilance or medical/scientific information service in a health care environment.
- Demonstrated customer services skills in a customer-focused environment, including a high level of verbal and written communications.
- Demonstrated time management and prioritisation skills, with ability to work effectively in a busy and ever-changing environment.
- Exceptional communication and interpersonal skills.
- Well-developed computer/IT skills.
- High attention to detail, with a focus on innovation.
- Demonstrated teamwork and collaborative abilities.
- Demonstrated ability to work within medical and/or regulatory guidelines.

### **Applications:**

Interested candidates may apply to [regine.saw@bms.com](mailto:regine.saw@bms.com). Please include CV and contact information