

Conferral of Pharmaceutical Society of Singapore Fellow 2017

Citation for Ms Chan Soo Chung

Ms Chan Soo Chung, Executive Director, National Healthcare Group Pharmacy

Ms Chan graduated from the University Sains Malaysia, Penang with BSc of Pharmacy (Hons). She started her career as a community pharmacist in Guardian Malaysia and then moved to Guardian Singapore. Within a short stint, she rose through the ranks to be the Training Manager, then Area Manager, and subsequently, Regional Manager in Guardian SEA Pte Ltd, Singapore. In 2000, she was beckoned by the challenge to set up NHG Pharmacy and build the foundations of pharmacy practice in primary care. In 2003, she completed the Executive Development programme at Kellogg Management School, Northwestern University, Chicago, USA under the Healthcare Manpower Development Plan (HMDP) Award and received yet another HMDP Award in 2016, to pursue the Senior Executive Program at the London Business School, United Kingdom.

Over the years, she has evoked higher standards of clinical pharmacy practice in primary care, promoted ambulatory care services, created new opportunities for pharmacists in the Intermediate and Long-term Care sector and groomed next generations of pharmacists under her charge.

Ms Chan's contributions to the pharmacy profession and healthcare system range widely across areas like learning and development, clinical practice improvements, research ethics and informatics. She chairs the NNJA Inter-cluster Pharmacy User Representative Group for the iPharm system and is a member of the NHG Cluster IT Executive Committee. At the National Healthcare Group cluster, she leads the Pharmacy Education and Development Advisory Committee, which provides strategic direction for education and learning programmes for the pharmacy workforce. She is also a member of the NHG Productivity and Innovation workgroup and many other committees. In the area of research ethics and protection of human subjects, she had previously served as a member of the Domain-Specific Review Board for 8 years.

A strong proponent of clinical pharmacy training and practice, she led a joint committee of like-minded and passionate pharmacists from NHG, NUH and JGH in 2010, to develop and run the Clinical Pharmacist Preparatory Programme (CPPP), which trains junior pharmacists who want to acquire essential clinical skills from role models.

At the National level, Ms Chan serves as a member of the National Medication Safety Committee and recently chaired the workgroup which developed the Medication Reconciliation Guidelines for Singapore. She is the Co-Chairperson of the MOH Advanced Competency Framework which lays out the competency standards for

advanced practitioners in pharmacy practice. She is also a member of the HSA Complementary Health Products Advisory Committee.

She served with the Singapore Pharmacy Board / Council for about 8 years until 2014. Among the work accomplished was the development of the Competency Standards of Pharmacists (Entry to Practice). As a dedicated pharmacist, Ms Chan has been actively contributing to PSS over the years. In 2005, she chaired the 17th Singapore Pharmacy Congress where we celebrated our Centennial event. She served as the Honorary Treasurer in PSS Council from 2002/3, Vice President of PSS Council from 2003 to 2005 and continued to serve in the council as a member the following year, to guide her successors. In recognition for her numerous efforts in the advancement of Pharmacy Practice, Ms Chan received the prestigious PSS Prof Lucy Wan Outstanding Pharmacist award in 2005.

A committed pharmacist leader and dedicated community volunteer, it is PSS' honor to confer Ms Chan Soo Chung as a Fellow of the society.