

SECOND ANNOUNCEMENT



2014

24th Singapore Pharmacy Congress
Advancing Medication Safety Towards Quality Care
In Conjunction with International Medication Safety Network Meeting
18-19 October 2014 • Shangri-La Hotel, Singapore

Organised by:



Pharmaceutical Society of Singapore
CPE points will be awarded



www.PharmacyCongress.org.sg

Message From Organising Committee

The 24th Singapore Pharmacy Congress 2014 theme - "Advancing Medication Safety Towards Quality Care" aptly addresses two key issues close to all healthcare professionals' call to action - medication safety and quality care. This is a continuing improvement journey that pharmacists, nurses, doctors and allied health professionals must undertake as they strive to do their best for their patients.

We are very fortunate to be able to organise this congress in conjunction with the International Medication Safety Network (IMSN) of which Singapore is a member, and to bring to attendees the current and future developments, as well as challenges with regards to medication safety internationally. We will be able to tap on world-renowned IMSN faculty to share key insights with us. As announced in the 10 October 2013 Paris declaration, IMSN will further discuss the issue of unsafe labelling of medicines, and look-alike and sound-alike medications in Singapore. This is relevant, important, and timely even as we are looking at these issues locally.

The scientific committee under the able leadership of Mr Ng Boon Tat, has attempted to put together an innovative, interesting, challenging yet comprehensive programme that has something for everyone who attends the congress. From patient care, healthcare practice, automation & IT, to regulatory, patient & medication safety, and quality assurance in industry. Not forgetting the pre-congress workshops - we are bringing back the aseptic dispensing course especially popular amongst our overseas and local pharmacists and pharmacy technicians. Other pre-congress highlights include clinical pharmacy workshops and quality improvement tools for pharmacy technicians.

We will be accepting abstracts starting from 15 January 2014 and this will be done via an online portal for the first time, another milestone for the Pharmaceutical Society of Singapore. The call for abstracts will close towards the end of May 2014. I would encourage those who wish to submit abstracts to do so early, and to register by 30 June 2014 in order to enjoy the early bird rates.

We are expecting significant participation from international pharmacists, nurses, and doctors as the congress theme and programme is very relevant to those involved in medication safety work. I would like to extend a warm welcome to them, and I hope they will have a fruitful and enjoyable time attending the congress and visiting the various attractions in Singapore. This year, we are also privileged and honoured to have the Minister for Health, Mr Gan Kim Yong grace the event as our Guest-of-Honour.

I hope to see you all at the congress as we come together to share, learn, and collaborate to make care for our patients safer and better.

Thank You



Mr Wu Tuck Seng
Chairperson, Organising Committee
24th Singapore Pharmacy Congress 2014



24th Singapore Pharmacy Congress Organising Committee

CHAIRPERSON

✧ Mr. Wu Tuck Seng

VICE-CHAIRPERSON

✧ Dr. Vivianne Shih

SCIENTIFIC CHAIRPERSON

✧ Mr. Ng Boon Tat

VICE-SCIENTIFIC CHAIRPERSON

✧ Dr. Ng Tat Ming

LOGISTICS CHAIRPERSON

✧ Mr. Sean Ang

SPONSORSHIP & SOCIAL CHAIRPERSON

✧ Ms. Sharene Goh

IMMEDIATE PAST CHAIR

✧ Ms. Ng Hong Yen

ADVISORS

✧ Asst Prof. Lita Chew

✧ Ms. Miko Thum

COMMITTEE MEMBERS

✧ Mr. Geoffrey Chai

✧ Ms. Shereen Chan

✧ Ms. Chiang Chia Shin

✧ Ms. Sharene Goh

✧ Ms. Ho Ying Shi

✧ Ms. Liana Koh

✧ Ms. Serena Kon

✧ Mr. Reuben Leong

✧ Ms. Cheryl Lim

✧ Ms. Lee Sue Jan

✧ Dr. Lim Kiat Wee

✧ Dr. Zoe Lim

✧ Dr. Lou Huei Xin

✧ Ms. Constance Neo

✧ Ms. Yasmin Ng

✧ Mr. Mohammed Nazri

✧ Mr. Alvin Ong

✧ Ms. Vidhya Segar

✧ Dr. Doreen Tan

✧ Ms. Tan Yuen Ming

✧ Ms. Tan Jia Wei

✧ Ms. Agnes Wong

✧ Mr. Parry Zhang

✧ Ms. Tracy Zhang

CONGRESS SECRETARIAT

Ping Healthcare Pte Ltd

20 Sin Ming Lane #06-55 Midview City

Singapore 573968

Tel: +65 6778 5620 Fax: +65 6778 1372

Email: 24spc@pinghealthcare.com

Scientific Program

OFF-SITE PRE-CONGRESS WORKSHOPS

	Title	Date	Time	Venue	Duration	Speakers	Capacity
A	Enhancing Medication Safety through Effective Communication in a Multi-Professional Care Team	13th Oct 2014 (Mon)	14:00 - 18:00	NUHS Tower Block, T12-02	Half-Day	TBA	50
B	Clinical Workshop: Haematology-Oncology Pharmacy Practice	14th Oct 2014 (Tue)	09:30 - 17:30	NCC Auditorium, Level 4	Full-Day	TBA	140
C	Clinical Workshop: Antimicrobial Stewardship Programme	15th Oct 2014 (Wed)	14:00 - 18:00	TTSH Annex 2, Level 1, WT001	Half-Day	Asst Prof. Andrea Kwa (Pharmacy Clinician Scientist, SGH) Ms. Liew Yi Xin (Principal Clinical Pharmacist, SGH) Asst Prof. Christine Teng (Principal Clinical Pharmacist, TTSH) Ms. Nathalie Grace Chua (Pharmacist, SGH)	40
D	Clinical Workshop: Gerontophobia - What's there to fear about managing an elderly patient	16th Oct 2014 (Thu)	14:00 - 18:00	KKH Lecture Hall	Half-Day	Ms. Wendy Ang (Principal Clinical Pharmacist, CGH) Ms. Tan Keng Teng (Principal Clinical Pharmacist, TTSH) Ms. Low Suat Fern (Principal Pharmacist, KTPH)	230
E	Aseptic Dispensing Workshop	17th Oct 2014 (Fri)	09:30 - 17:30	NCC Auditorium, Level 4	Full-Day	TBA	40
F	Enhancing Medication Safety – General Principles for Pharmacy Technicians	17th Oct 2014 (Fri)	18:30 - 20:30	KTPH Auditorium, Tower B, Level 1	Evening	Ms. Irene Quay (Chief Pharmacist, KKH)	300

MAIN CONGRESS DAY 1

18th October 2014 (Saturday)				
Time	Programme	Track One	Track Two	Track Three
07:30	Registration			
08:00 - 09:30	On-site Pre-Congress Workshop	Workshop G Medication Safety Workshop: Root Cause Analysis (RCA) Dr. Michael Cohen <i>(President of The Institute for Safe Medication Practices, Vice Chair of the Patient Safety Advisory Group for the Joint Commission)</i> Assisted by IMSN Experts	Workshop H Workshop for Pre-Registration Pharmacists <i>PSS Pre-Registration Pharmacist Training Program</i> Speakers TBA	Workshop I Oral Research Presentations Speakers TBA
09:30 - 10:00	Tea Break and Poster Viewing			
10:00 - 11:00	Opening Address and Awards Ceremony Guest of Honor, Mr. Gan Kim Yong <i>(Minister for Health, Singapore)</i>			
11:00 - 12:00	Keynote Lecture - ISMP Targeted Medication Safety Best Practices in the United States Dr. Michael Cohen <i>(President of The Institute for Safe Medication Practices, Vice Chair of the Patient Safety Advisory Group for the Joint Commission)</i>			
12:00 - 13:00	Lunch Symposium 1			
13:00 - 14:30	Concurrent Sessions 1	Symposium 1A: Regulatory and Industrial Pharmacy (i) Complementary Health Products Regulation - Ensuring Public Safety Ms. Lee Li Lim <i>(Deputy Director, Health Supplements Unit, Complementary Health Products Branch, Pre-Marketing Division, Health Products Regulation Group, Health Sciences Authority)</i> (ii) Quality by Design (QbD) - Impact on Medication Safety Mr. Tam Kai Tong <i>(Sr. Group Regulatory Consultant, Pre-Marketing Division, Health Products Regulation Group, Health Sciences Authority)</i> (iii) From Regulatory Lens : Difference between Biosimilar and Generic Ms. Jalene Poh <i>(Ag Director, Therapeutic Products Branch, Pre-Marketing Division, Health Products Regulation Group, Health Sciences Authority)</i>	Symposium 1B: Clinical Updates (i) Cardiology Dr. Grace Chang <i>(Senior Pharmacist, KTPH)</i> (ii) Endocrinology Dr. Lim Paik Shia <i>(Senior Pharmacist, SGH)</i> (iii) Geriatrics Ms. Selina Cheong <i>(Senior Pharmacist, TTSH)</i>	Symposium 1C: Quality Models in Pharmacy Practice (i) Pediatric Pharmacy Services in Neurology Mr. Hie Szu Liang <i>(Senior Clinical Pharmacist, KKH)</i> (ii) Clozapine Clinic - Collaborative Psychiatric Pharmacy Practice Ms. Emily Liew Kai Suen <i>(Principal Clinical Pharmacist, IMH)</i> Dr. Prabha Rukmalee Wijesinghe <i>(Principal Clinical Pharmacist, IMH)</i> (iii) Anticoagulation Clinic in the Community Ms. Weng Wanyu <i>(Senior Pharmacist, NHG Pharmacy)</i>
14:30 - 15:00	Tea Break and Poster Viewing			
15:00 - 16:00	Plenary Lecture 1 - Singapore National Medication Safety Strategies and Guidelines A/Prof. Tai Hwei Yee <i>(Deputy Group Chief Quality Officer, NHG)</i> Mr. Wu Tuck Seng <i>(Deputy Director, Department of Pharmacy, NUHS)</i>			

MAIN CONGRESS DAY 2

19th October (Sunday)				
Time	Programme	Track One	Track Two	Track Three
07:30	Registration and Breakfast			
08:00 - 08:45	Breakfast Symposium			
08:45 - 10:00	Concurrent Sessions 2	<p>Symposium 2A: Human Factors and Patient Safety A/Prof Ong Biauwei Chi <i>(Senior Consultant and HOD, Department of Anaesthesiology; Director of Patient Safety and Clinical Governance, SGH)</i></p> <p>A/Prof Nellie Yeo <i>(Group Chief Quality Officer, NHG; Consultant, Joint Commission International, USA)</i></p>	<p>Symposium 2B- Safer Naming, Labeling and Packaging of Medicines (i) Ergonomics and Safer Labeling/Packaging Design Prof. David Cousins <i>(Senior Head of Patient Safety for Safe Medication Practice and Medical Devices, NHS England (previously NHS Commissioning Board), UK)</i></p> <p>Mr. David U <i>(President and CEO, Institute for Safe Medication Practices, Canada)</i></p> <p>(ii) Regulatory Considerations in Naming, Labeling and Packaging of Medicines Ms. Lee Hui Keng <i>(Assistant Group Director, Pre-Marketing Division and Audit & Licensing Division, Health Products Regulatory Group, Health Sciences Authority)</i></p> <p>(iii) SGH experience towards Safer Medication Labeling/Packaging Ms. Shyamala D/O Narayanaswamy <i>(Pharmacy Practice Manager, Department of Pharmacy, SGH)</i></p>	<p>Symposium 2C - Clinical Debates (i) "Is it safe to aim for strict BP and lipid goals?" - A review of the recent American Joint National Commission 2014 Guidelines Mr. Parry Zhang <i>(Senior Pharmacist, NTUC Unity Healthcare)</i></p> <p>Ms. Ma Yuet Ting <i>(Senior Pharmacist, KTPH)</i></p> <p>(ii) "P2Y12 inhibitor use in post-stents ACS: The clash of the titans" #1 Ticagrelor is the drug of choice? #2 Prasugrel is the drug of choice? #3 Clopidogrel should still play the major role? Dr. Deepika Mallaya <i>(Senior Clinical Pharmacist, SGH)</i></p> <p>Ms. Stephanie Soh Pei Yun <i>(Pharmacist, TTSH)</i></p> <p>Ms. Soh Wei Li <i>(Senior Pharmacist, KTPH)</i></p>
10:00 - 10:20	Tea Break and Poster Viewing			
10:20 - 11:00	<p>Plenary Lecture 2 - Medico-legal Considerations for Medication Errors Ms. Rebecca Chew <i>(Raja & Tann LLP)</i></p>			
11:00 - 12:00	<p>Plenary Lecture 3 -The Findings from the Chief Coroner's Office from Four Provinces in Canada: An Opportunity to Share Learning on High Alert Medications Mr. David U <i>(President and CEO of the Institute for Safe Medication Practices, Canada)</i></p>			
12:00 - 13:00	Lunch Symposium 2			

Time	Programme	Track One	Track Two	Track Three
13:00 - 14:30	Concurrent Sessions 3	<p>Symposium 3A: International Patient Safety Goals (IPSG) - Strategies for Safer Systems (i) Patient Identification - Safer Drug Prescribing, Dispensing and Administration (Closed-Loop Medication Management) Ms. Irene Quay (Chief Pharmacist, KKH)</p> <p>(ii) Promoting Effective Communication – Promoting Continuity of Care A/Prof. James Yip (Chief Medical Informatics Officer, NUHS; Senior Consultant Cardiologist, Cardiac Department, NUHCS)</p> <p>(iii) Reducing the Risk of Patient Harm Resulting from Falls Ms. Rita Tan (Advanced Practice Nurse, IMH)</p>	<p>Symposium 3B: Initiatives in Medication Safety and Quality Care (i) Identifying, Preventing, and Solving Inappropriate Polypharmacy and Beyond-Medication Management Service Mr. William Sin Wai Lian (Pharmacist, Pharmacy Department, SGH)</p> <p>(ii) Medication reconciliation in high risk patients: Project Cut-a-pill-er Ms. Tan Zhenyin Joyce (Senior Pharmacist, Pharmacy Department, KTPH)</p> <p>(iii) Establishing a Multilingual Labeling Service to prevent medication misadventures at an academic centre Ms. Tan Yuen Ming (Principal Pharmacist, Pharmacy Department, NUHS)</p>	<p>Symposium 3C: Healthcare Technology (i) Harnessing Pharmacoinformatics for Safer Systems Ms. Kam Huey Min (Senior Principal Pharmacist, SGH)</p> <p>(ii) Validation of the Inpatient Pharmacy Automation System (iPAS) Ms. Geraldine Foo Ting Ting (Pharmacist, NUHS)</p> <p>(iii) Daily Dose Packaging – Benefits and Pitfalls Mr. Gavin Cheah Jia Sheng (Pharmacist, NHG Pharmacy)</p> <p>(iv) Pharmaco-Cybernetics Approaches to Patient Safety Dr. Kevin Yap Yi-Lwern (Lecturer, Pharmacy Department, NUS)</p>
14:30 - 15:00	Tea Break and Poster Viewing			
15:00 - 16:00	<p>Plenary Lecture 4 - New National Medication Safety and Medical Devices Networks in England and the Role of Medication Safety and Medical Devices Safety Officers Prof. David Cousins (Senior Head of Patient Safety for Safe Medication Practice and Medical Devices, NHS England (previously NHS Commissioning Board), UK)</p>			
16:00 - 16:30	Awards Presentation and Closing Ceremony			

ACKNOWLEDGEMENTS

Platinum Sponsor:



Sponsors:



Registration Form

Title*: ☐ Dr ☐ Mr ☐ Mrs ☐ Ms ☐ Other _____

Given name*: _____ Family name*: _____

I/C or Passport No.*: _____ Preferred name on name badge*: _____
(for CPE purpose)

Institution*: _____

PSS Membership No.: _____

Mailing address*: _____
(Compulsory for Singapore-registered pharmacists)

Postal code: _____ Country*: _____ Office: _____

Mobile: _____ Fax: _____ E-mail*: _____

Dietary requirements (if any): _____

**indicates mandatory field*

Registration fees (please tick the appropriate box)

Main Congress	PSS member (SGD\$)	Non-PSS member/ Foreign delegate (SGD\$)	Pre-registration pharmacist/ Pharmacy technician (SGD\$) <small>*Fees applicable to local delegates only</small>	(SGD\$) (please indicate amount)
Early-bird registration <i>(Before 30th Jun 2014)</i>	<input type="checkbox"/> 350	<input type="checkbox"/> 500	<input type="checkbox"/> 200	
Normal registration <i>(On and after 1st Jul 2014)</i>	<input type="checkbox"/> 450	<input type="checkbox"/> 600	<input type="checkbox"/> 230	
On-site registration <i>(After 12th Oct 2014)</i>	<input type="checkbox"/> 500	<input type="checkbox"/> 650	<input type="checkbox"/> 250	
On-site registration per day	<input type="checkbox"/> 380	<input type="checkbox"/> 500	<input type="checkbox"/> 250	
Delegates registered for main congress are entitled free-of-charge to one on-site workshop (G) and one off-site workshop (A to F) on a first-come-first-served basis. We apologise that registration for each workshop will close upon reaching its maximum seating capacity.				
<input type="checkbox"/> Only attending workshop(s) and NOT Main Congress				
Total:				

Pre-congress Workshops (Off-Site)	PSS member (SGD\$)	Non-PSS member (SGD\$)	(SGD\$) (please indicate amount)
Workshop A (13th October 2014) 2.00 pm - 6.00 pm (Limited to 50 pax) Enhancing Medication Safety through Effective Communication in a Multi-Professional Care Team Speakers: TBA Venue: National University Health System Tower Block, T12-02	<input type="checkbox"/> 30	<input type="checkbox"/> 50	
Workshop B (14th October 2014) 9.30 am - 5.30 pm (Limited to 140 pax) Clinical Workshop: Haematology-Oncology Pharmacy Practice Speakers: TBA Venue: National Cancer Centre Auditorium Level 4	<input type="checkbox"/> 80	<input type="checkbox"/> 120	
Workshop C (15th October 2014) 2.00 pm - 6.00 pm (Limited to 40 pax) Clinical Workshop: Antimicrobial Stewardship Programme Speakers: Asst Prof. Andrea Kwa (Pharmacy Clinician Scientist, SGH), Ms. Liew Yi Xin (Principal Clinical Pharmacist, SGH), Asst Prof. Christine Teng (Principal Clinical Pharmacist, TTSH), Ms. Nathalie Grace Chua (Pharmacist, SGH) Venue: Tan Tock Seng Hospital, Annex 2 L1 WT001	<input type="checkbox"/> 30	<input type="checkbox"/> 50	
Workshop D (16th October 2014) 2.00 pm - 6.00 pm (Limited to 230 pax) Clinical Workshop: Gerontophobia - What's there to fear about managing an elderly patient Speakers: Ms. Wendy Ang (Principal Clinical Pharmacist, CGH), Ms. Tan Keng Teng (Principal Clinical Pharmacist, TTSH), Ms. Low Suat Fern (Principal Pharmacist, KTPH) Venue: KK Women's and Children's Hospital Lecture Hall	<input type="checkbox"/> 30	<input type="checkbox"/> 50	
Workshop E (17th October 2014) 9.30 am - 5.30 pm (Limited to 40 pax) Aseptic Dispensing Workshop Speakers: TBA Venue: National Cancer Centre Auditorium Level 4	<input type="checkbox"/> 80	<input type="checkbox"/> 120	
Workshop F (17th October 2014) 6.30 pm - 8.30 pm (Limited to 300 pax) Enhancing Medication Safety – General Principles for Pharmacy Technicians Speakers: Ms. Irene Quay, Chief Pharmacist, KK Women's and Children's Hospital Venue: Khoo Teck Puat Hospital Auditorium, Tower B, L1	NA	<input type="checkbox"/> 30	
Total:			

Pre-congress Workshops (On-Site)	PSS member (SGD\$)	Non-PSS member (SGD\$)	(SGD\$) (please indicate amount)
Workshop G (18th October 2014) 8.00 am – 9.30 am Workshop on Root Cause Analysis (RCA) Speakers: Experts from International Medication Safety Network <i>Venue: Shangri-La Hotel, Singapore</i>	<input type="checkbox"/> 30	<input type="checkbox"/> 50	
Workshop H (18th October 2014) 8.00 am – 9.30 am Workshop for Pre-Registration Pharmacists’ Training Programme Speakers: TBA <i>Venue: Shangri-La Hotel, Singapore</i> “For Pre-Registration Pharmacists Only”	<input type="checkbox"/> FOC Workshop available to locals only		
Workshop I (18th October 2014) 8.00 am – 9.30 am Oral Research Presentation Speakers: TBA <i>Venue: Shangri-La Hotel, Singapore</i>	<input type="checkbox"/> FOC		
Total:			

Payment

Enclosed is my total payment of SGD\$_____ to be made through:

- ☐ Cheque (Payable to "Singapore Pharmacy Congress")
Please complete this form and mail together with the cheque to:
24th Singapore Pharmacy Congress Secretariat - Ping Healthcare Pte Ltd
20 Sin Ming Lane #06-55 Midview City Singapore 573968
Tel: +65 6778 5620 Fax: +65 6778 1372 Email: 24spc@pinghealthcare.com
- ☐ Credit card – Visa/Mastercard (please delete accordingly)

Card No.:_____ Expiry date:_____ 3-digit security code:_____

Cardholder's name:_____ Signature:_____

Cancellation Policy

• Refund will be issued upon written request, an administration charge of S\$120 will be imposed. • No refunds will be made after 15 August 2014.