

Registration

Discovering the Intricacies of Medication Management Service (MMS) at Singapore General Hospital

20 – 21 September 2014 (Sat-Sun)

Registration Fee:

- S\$550 per participant (Normal)
 - S\$500 per participant (PSS Member)
- PSS Membership No.: _____

Registration Deadline: [5 September 2014](#)

* All fees inclusive of GST

Name#:

NRIC No#:

Contact No:

Email:

Designation:

Department#:

Organisation:

Mailing Address:

Compulsory information if invoice is required.

Please send in your registration form, together with crossed cheque made payable to:
'Singapore General Hospital Pte Ltd'
to the following address:

Attn: Ms Carlyn Wee
Singapore General Hospital
20 College Road, Academia, Level 2
Singapore 169856

Registration will be confirmed upon payment.

Teaching Faculty

Lim Paik Shia, *PharmD, BCPS*
Senior Pharmacist

Chen Li Li, *CGP, MSc (Clinical Pharmacy)*
Principal Clinical Pharmacist

Khee Giat Yeng, *BSc (Pharm)(Hons),
PharmD Candidate*
Pharmacist

WORKSHOP DETAILS:

Date: 20 – 21 September 2014 (Sat – Sun)

Time: 9.00 am – 5.00 pm

Venue: Academia
20 College Road
Singapore 169856

CONTACT

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Introduction

WORKSHOP OUTLINE:

Clinical pharmacy practice in ambulatory care continues to expand into a variety of disease specific specialties. The **Medication Management Service (MMS)**, also widely known as Medication Therapy Management (MTM), provided by pharmacists has been shown to benefit patients with chronic diseases.

With the goal of “**Helping to improve and maintain the quality of life of patients deemed to be at high risk for Drug Related Problems (DRPs) by identifying, solving and preventing Drug-Related Problems, so that they get the best of their medication treatment**”, the SGH MMS gladly share our journey of upholding this service with you.

WORKSHOP OBJECTIVES:

Objectives:

- Describe ambulatory care pharmacy services at SGH – a snapshot of ACC *, RMC, IBD, POP.
- Outline the MMS module and the role of MMS pharmacists in SGH – sharing of tools and case studies.
- Outline the SGH MMS training module and competency assessment.
- Discussion and sharing of MMS cases.
- Identify quality indicators and outcomes to support a MMS’s business success.

* ACC – Anticoagulation Clinic
RMC – Rheumatology Monitoring Clinic
IBD – Inflammatory Bowel Disease
POP – Pharmacy Outreach Program

Programme



Day 1 9.00 am – 5.00 pm

Time	Topics
9.00 am	Welcome Message & Overview of AmCare Services at SGH
10.00 am	Ice-Breaker
10.30 am **	Tea-Break
11.00 am	Overview of MMS – Workflow, Tools & SWOT analysis
11.45 am	Team Discussion – SWOT-Overview & Team Presentation
1.00 pm **	Lunch
2.00 pm	Video Presentation on SGH MMS
2.30 pm	MMS Case Presentation 1
3.45 pm **	Tea-Break
4.00 pm	Team Discussion on MMS Case Studies (Part 1)
5.00 pm	End of Day 1

Day 2 9.00 am – 5.00 pm

Time	Topics
9.00 am	MMS Case Presentation 2
10.00 am	Team Discussion on MMS Case Studies (Part 2)
11.00 am **	Tea-Break
11.15 am	Team Case Presentation
1.15 pm **	Lunch
2.15 pm	Competency Assessment & Training Module
3.00 pm	KPI & Outcome Analysis: How To Convince Stakeholders
3.45 pm **	Tea-Break & Round Table Discussion on Future Collaboration
5.00 pm	End of SGH MMS Workshop

(** Tea-break refreshments and lunch will be provided)